

“Project Mandate”

Agenda item number:

Date of issue:

Meeting:

Report by: Mike Dungey
Head of ICT

Service: ICT

Status: First Draft

Subject: Citrix

1 Purpose of report

To seek the release of capital funds to contribute to the completion of works required to upgrade citrix desktop infrastructure.

2 Recommendations

To provide £28,500 in capital funds to contribute to the completion of the citrix hardware, software and end user solution.

3 Background

The majority of access to business systems and data is made through devices accessing Citrix. Citrix infrastructure P1 was completed in 2018 to upgrade hardware supporting the citrix server / end user computing. P2 will complete this work and result in a standardised updated solution for all users.

These are essential upgrades to ensure a supported desktop environment.

Without the upgrade desktop services will be put at risk as they will be on unsupported version. This could affect compatibility with business systems (suitability to adopt application upgrades) and meet legislative conditions.

The upgrade contributes to the maintenance of a supported state of ICT infrastructure and reduce the ongoing costs for DR/BC and maintenance

4 Legal, financial and IT implications (please identify any system admin responsibilities)

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5 Initial Assessment of risk

Out of date citrix infrastructure affects the ability to adopt application upgrades, security patches and potential to affect significantly the organisations ability to provide services

6 Equalities and diversity and staffing implications

NA
